

Introduction

This page contains an up-to-date list of Sub-Processors authorized to process Customer Data, including, where applicable, Personal Data, in connection with Aurascape services and products.

Aurascape conducts due diligence on the security and privacy practices of its Sub-Processors to ensure that they maintain a level of security and privacy appropriate to their access to Customer Data, including any Personal Data, and to the scope of the services they are retained to perform.

List of Sub-Processors

Sub-Processor/Data Processor Name	Service(s) Provided	Location
Amazon Web Services (AWS)	Hosting for certain features of the Aurascape product and services.	Hosted globally
Anthropic	Anthropic is only engaged as a data processor if the Customer enables Auri (Aurascape's agentic AI assistant) to process customer-submitted prompts and model responses using a large language model (LLM).	Hosted globally
Atlassian (Jira)	Augmenting customer support capabilities through ticket creation and tracking.	Hosted globally
Hubspot, Inc.	Customer relationship management platform, support platform.	United States (East)
MongoDB	Storage and backup database for Aurascape product and services.	Hosted globally
Zapier	Workflow automation and system integration between authorized Aurascape business systems,	Hosted globally

	including CRM and customer support platforms.	
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Please email legal@aurascape.ai to request more information about a Sub-processor, and/or [request to be notified](#) regarding any changes or additions to this Sub-processor list.